



OFFICE USE ONLY

SW/REF No:

RECEIVED By:.....

THIS FORM MUST BE USED WHEN SUBMITTING A SERVICE REQUEST

TERMS AND CONDITIONS

1. The service request form must be **COMPLETELY** filled out to be processed
2. A copy of retailers receipt **MUST** be returned with the completed service request form
3. Postage *to* the manufacturer and all associated costs are the responsibility of the warranty holder

INCORRECT INSTALLATION MAY REDUCE AIRFLOW OR INCREASE NOISE LEVELS. CALL OUTS RELATING TO INCORRECT INSTALLATION WILL RESULT IN A SERVICE FEE DIRECTED TO THE CUSTOMER AT TIME OF CALL OUT OR REPAIR. SCHWEIGEN WILL TAKE NO RESPONSIBILITY FOR PROBLEMS CAUSED BY FAULTY INSTALLATION. INSTALLATION SHOULD BE DONE BY A QUALIFIED TECHNICIAN.

The warranty period begins from the date of sale or receipt by the end user.

We will repair or (where necessary) replace any unit manufactured with a fault in components, construction or other issues that may result throughout the course of normal usage where the product does not meet our standards or specifications (to be assessed on a case by case basis at our discretion).

Service requests will be processed and completed in a commercially reasonable time, based on the nature of the service request and the location of the warranty holder.

Should a service request result in replacement of parts and or product, this will be subject to availability.

Repaired or replaced units will only be warranted for the remainder of the original purchase term.

Should you wish to make a service request under the terms and conditions of warranty, please complete all relevant details and **email to: service@schweigen.com.au** - fax to **1300 881 639**
- or **mail to: PO Box 84, Holmesglen VIC 3148**

Name (in full): Phone Number:

Email:

Address:

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Make: Model:

Serial Number: Installer:
(Found in side Canopy – Remove filter to see serial Number)

Date of Purchase:

Reason for Claim: (please be descriptive, "Not Working" is insufficient information).

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Signed: Date: